

## Tooltron - Bug #1233

### Cardbox hangs

04/03/2010 10:10 PM - Brad Neuman

<b>Status:</b>	Fixed	<b>Start date:</b>	04/03/2010
<b>Priority:</b>	High	<b>Due date:</b>	
<b>Assignee:</b>	Kevin Woo	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>			
<b>Description</b>			
Twice this issue has come up recently, and it seems to be a problem with the states in the card box			
At some point the box stops responding to the server completely. When the user swipes, a yellow light does appear on the cardbox, but a red light appears after (not sure if this is because of a timeout or not).			
Both times resetting power to the entire system fixed it			

### History

#### #1 - 04/06/2010 06:28 PM - Brad Neuman

Just saw this issue again:

card swipe triggers yellow light, then regardless of button press, a timeout happens (although it seems like perhaps less than 10 seconds, not sure, I didn't time it).

Interestingly, I connected using manualtron (without stopping tooltron) and pinged it and it responded just fine. Surprisingly, after the ping and a key request (which times out because I was slow) the cardbox started working again.

This suggests there could be a bug in the server or perhaps the cardbox gets in a funny state and the ping and key request from manualtron resets it?

#### #2 - 04/09/2010 09:21 PM - Brad Neuman

- Status changed from Assigned to Fixed

fixed for now by allowing server to get key responses when it is expecting an ACK